

Real-Time Benefit Inquiry:

The Time is Right for More Informed Medication Decisions

PBMI Annual Drug Benefit Conference

March 6, 2017

PRESENTERS:

- Anthony Schueth, Point-of-Care Partners
- Julia Crouse, DrFirst
- Morgan Bojorquez, Humana

Learning Objectives

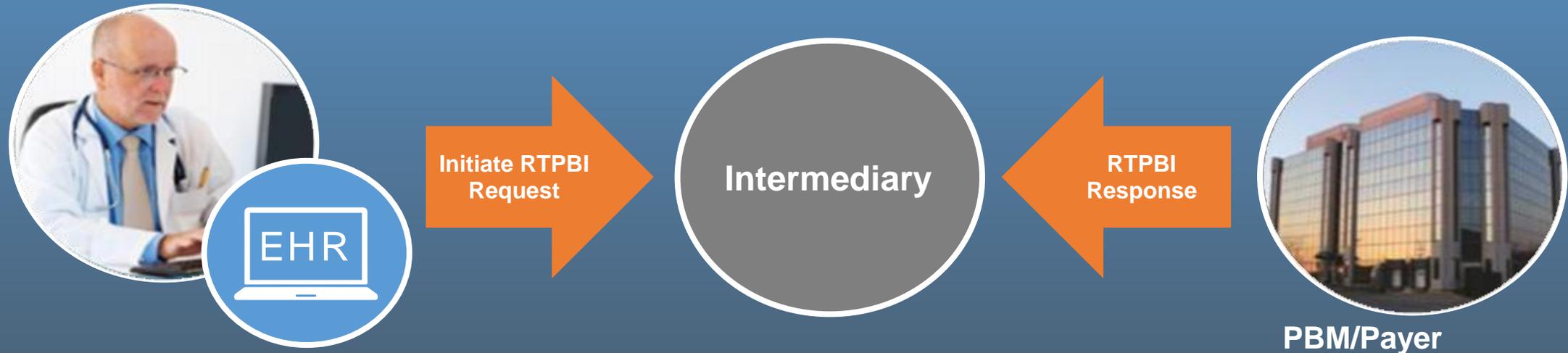
- Convey the challenges with eligibility-informed formulary, why physician utilization is less than desired and debate if there is a place for both F&B and RTBI.
- Summarize the transaction standards being piloted for RTBI; RTBI's benefits/costs for employer groups, payers/PBMs and EHRs; and what will drive wide-spread adoption.
- Describe lessons learned and best practices from the Humana/DrFirst, and other RTBI pilot programs.

What is Real-Time Pharmacy Benefit Inquiry?

- A means to provide patient-specific prescription benefit information at the point-of-care
- Request for prescription benefit information originating from the provider (prescriber)
- Payer/claims processor/pharmacy benefit manager provides the response to the request

Source: NCPDP

RTPBI Response Data Elements



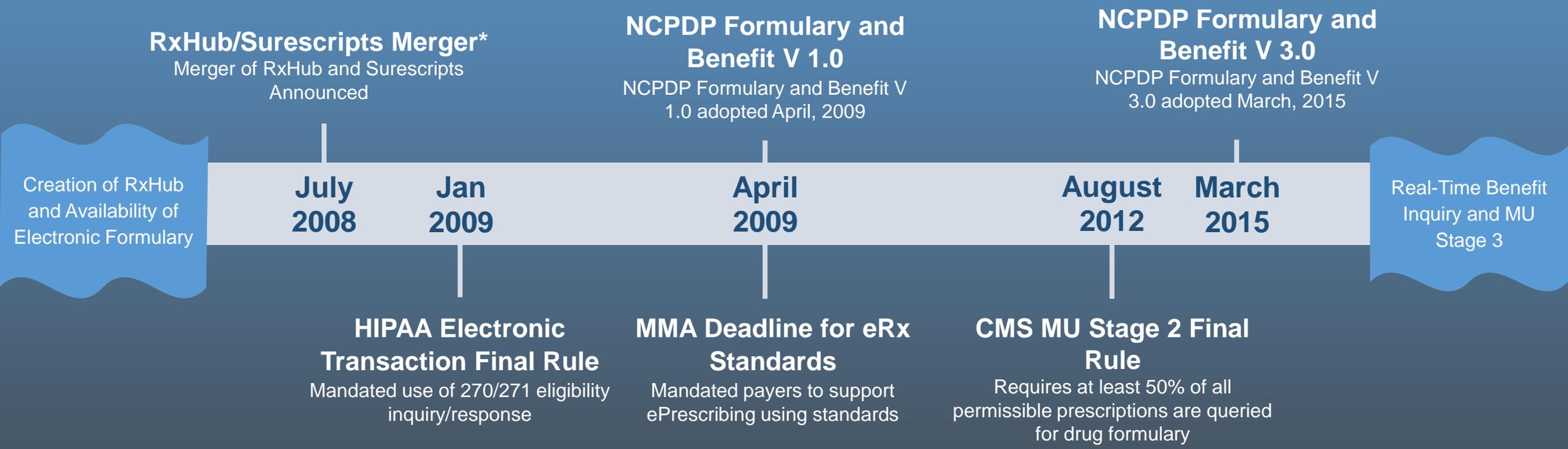
Prescription covered by benefit:

- Patient financial responsibility

Prescription not covered by benefits:

- Reason for Denial
- Alternatives
- Coverage Limits
- PA required
- Step therapy
- DUE alert

Real-Time Pharmacy Benefit Inquiry Timeline



1. The merger of RxHub and Surescripts was a major catalyst in connecting patient identities with a specific formulary
2. NCPDP developed a standard format in which PBMS/payers should send formulary data to EHRs
3. Government regulations helped to push along mandatory use of electronic formulary data by physician practices

Real Time Benefit Inquiry Milestones

The ONC Notice of Proposed Rule Making (NPRM) released in Feb 2014 was the catalyst for NCPDP efforts around RTBI. In subsequent meetings, a request for demonstration projects was made by ONC leading to additional industry efforts.

NCPDP Task Group Created

NCPDP Task Group created under maintenance and control workgroup

Feb
2014

June
2014

August
2014

September
2014

April
2015

HITSC Meeting

NCPDP presents at Health IT Standards Committee meeting. Requests for additional demonstration projects are made

ONC NPRM

ONC Solicits comments on NCPDP Telecom and Formulary and Benefit Standard to support expanded use cases such as real-time benefit checks

Subgroups Created for Use Case Development

Larger task group split into subgroups focused on specific Use Cases.
Use Cases included: Alternatives, patient pay amount and coverage restrictions

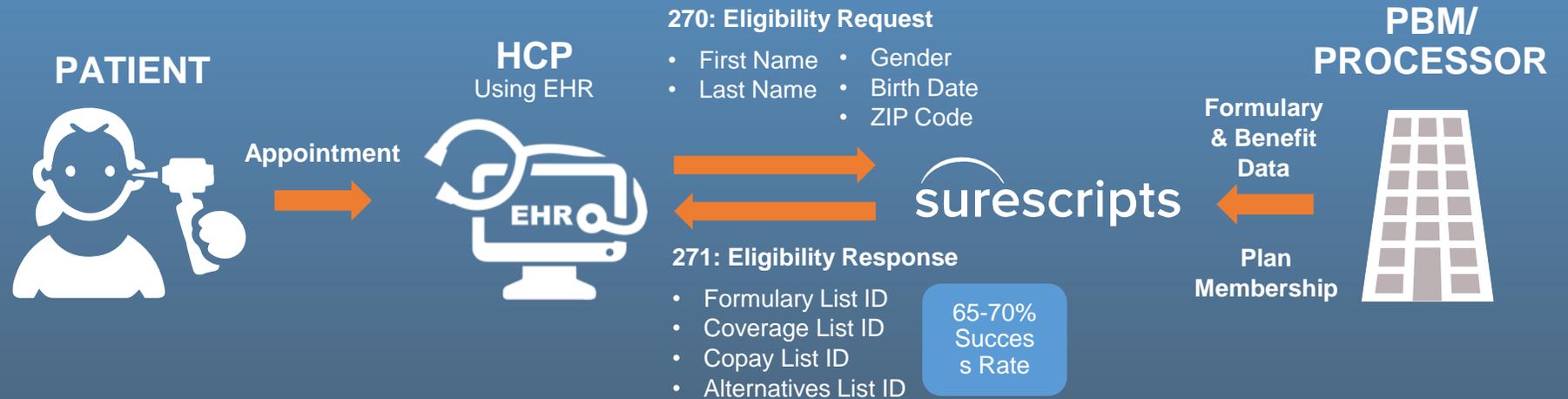
Subgroups Dissolved

Use Case Subgroups dissolved due to overlap of efforts
NCPDP work will continue in single task group

Formulary Information Flow in the EHR

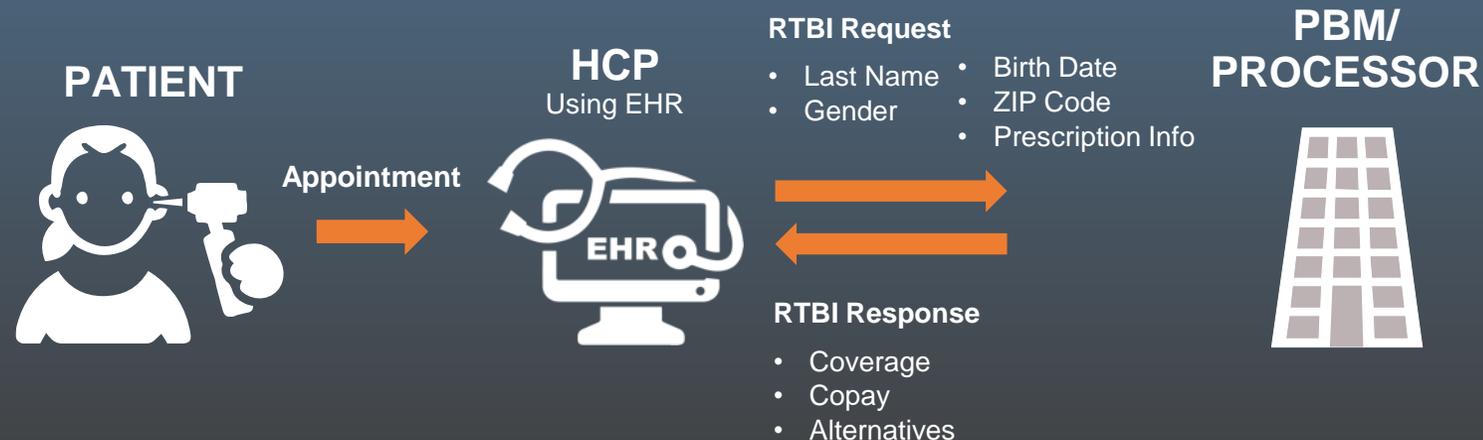
Current Workflow

Links an eligibility response with downloaded formulary data files

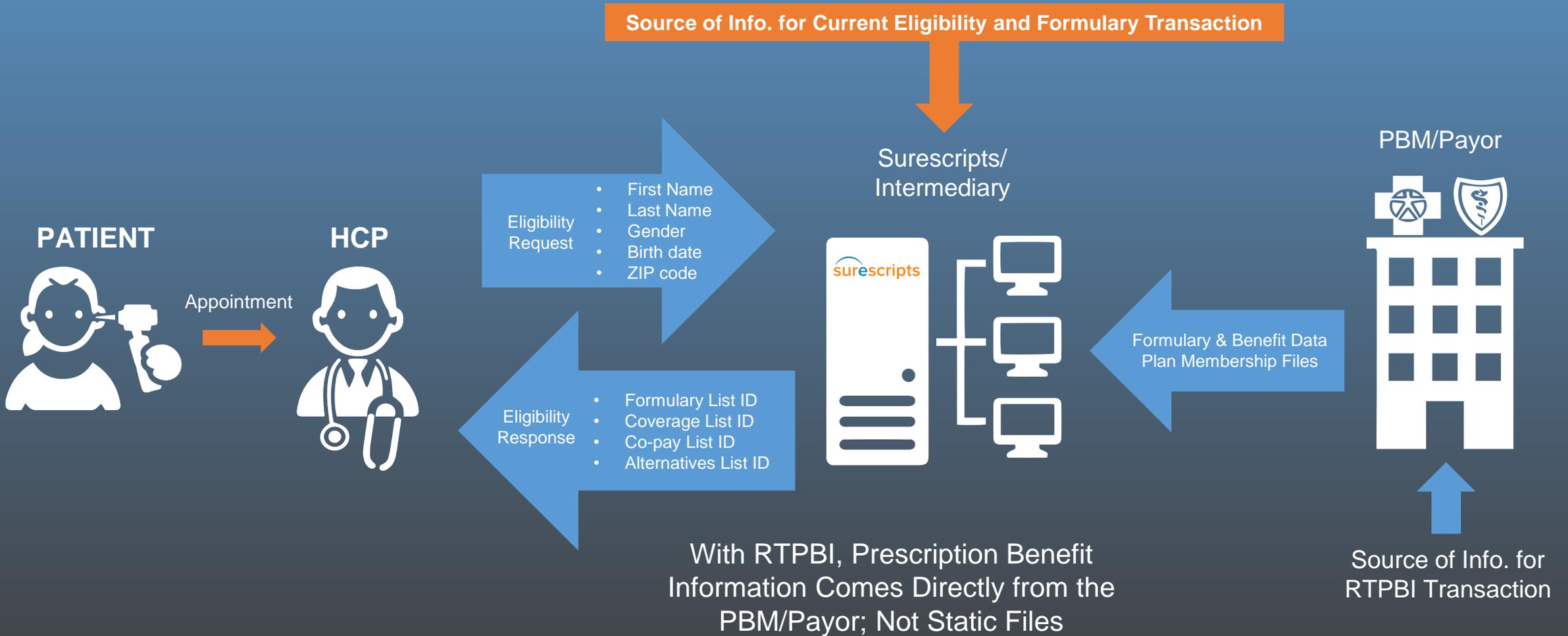


RTBI Workflow

Enables a prescriber to send a real-time inquiry directly to the PBM/ Payer for a patient's prescription coverage information.

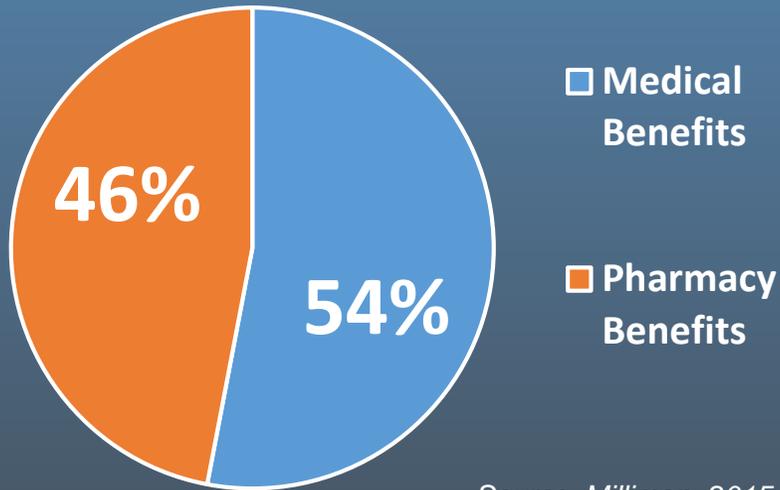


RTPBI v Current Eligibility Formulary Transaction



Specialty Medication Coverage: Pharmacy vs. Medical Benefit

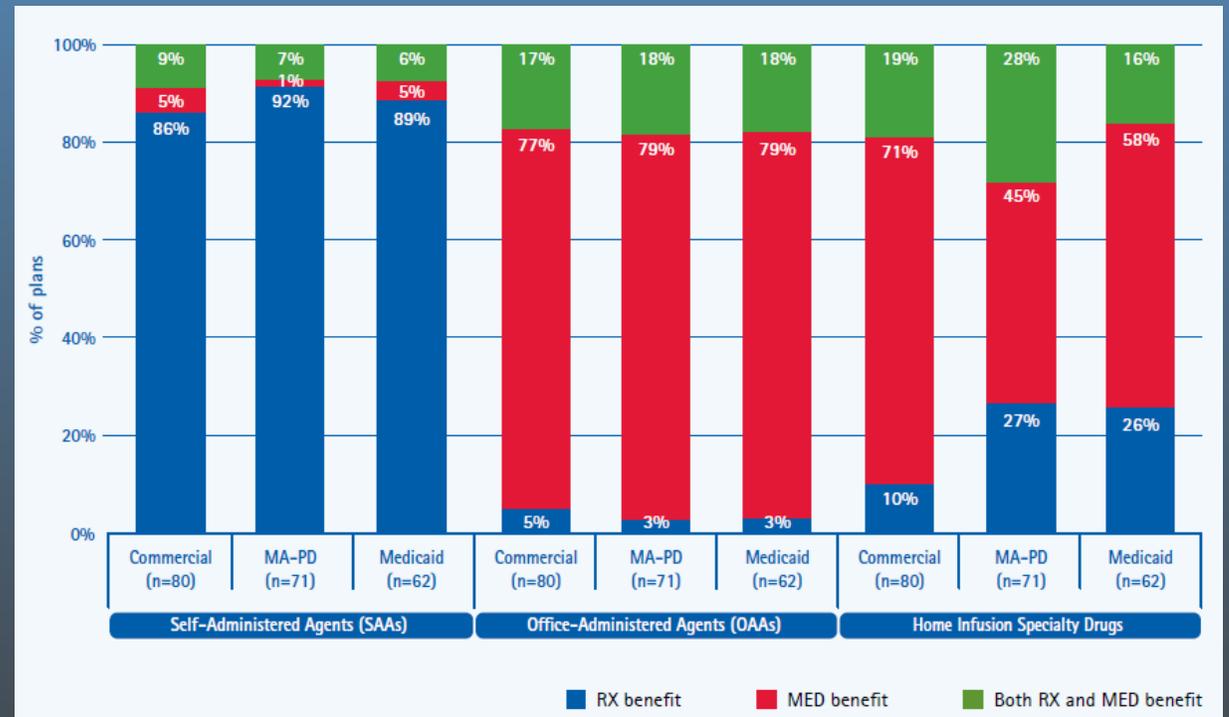
Drugs Covered Under Medical v. Pharmacy Benefit



Source: Milliman, 2015

RTPBI Transactions Only Return Information on Pharmacy Benefits

Specialty Medications Covered Under Medical v. Pharmacy by Setting



Source: EMD Serono Specialty Digest, 2016

NCPDP SCRIPT Standard

- July 2013: ePA transactions were approved as part of SCRIPT standard
 - This includes PA initiation request and PA initiation response
 - A request goes from the prescriber to the PBM/payer to determine if PA is required
 - A response comes from PBM/payer to prescriber on whether or not PA is needed.



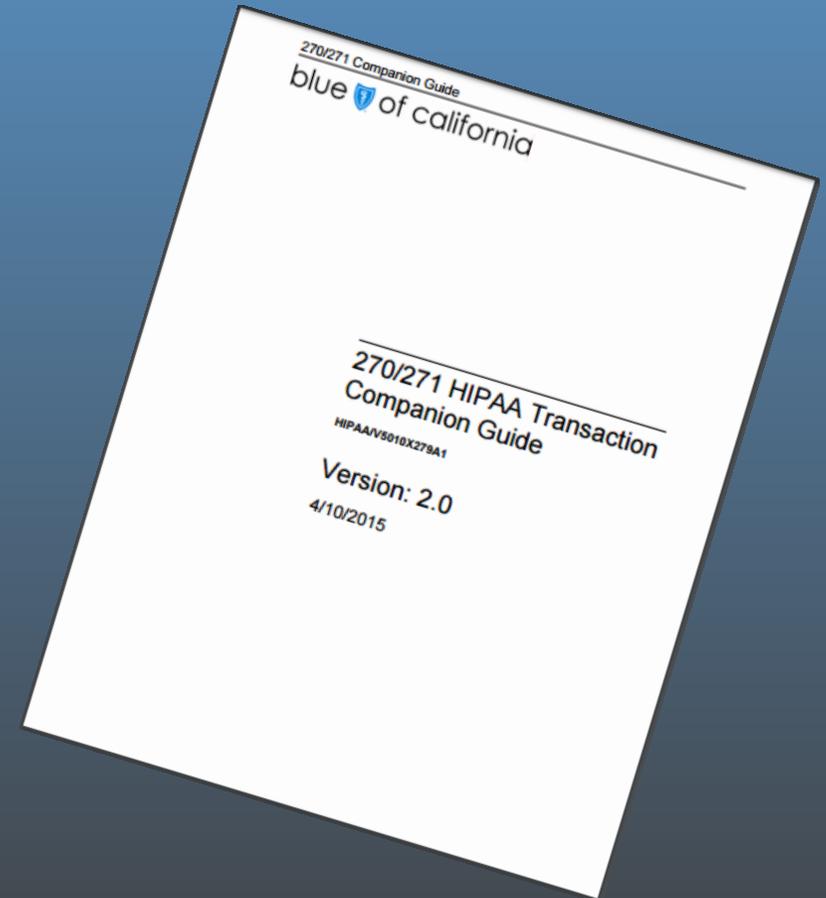
NCPDP SCRIPT Standard

- The current SCRIPT standard already supports provider/PBM/payer initiation request and response.
- As of February 2017, 6 states require NCPDP SCRIPT standard for ePA; 4 require ePA, no standard defined
- The request and response is currently not patient specific.



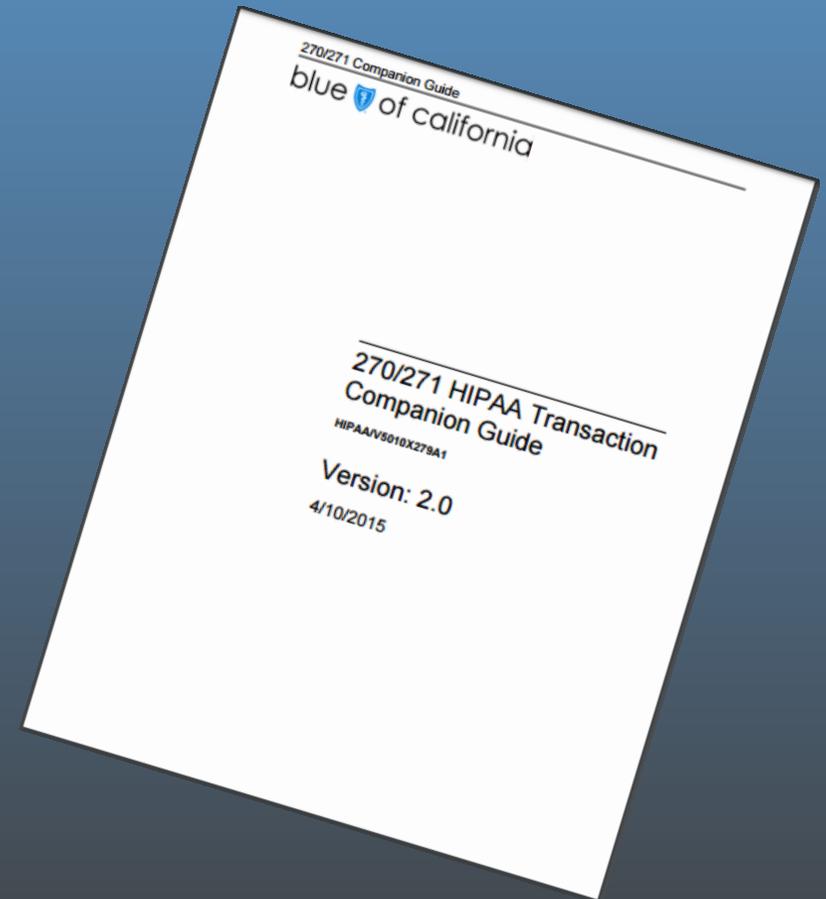
ASC X12 Standard

- ASC X12 270/271 – Health Care Eligibility Benefit Inquiry and Response:
 - HIPAA mandated for dental, professional, and institutional providers.
 - Inquiry and response to obtain any information about a benefit plan for an enrollee including: eligibility to receive health care services under the plan, coverage of services, benefits associated with the plan.



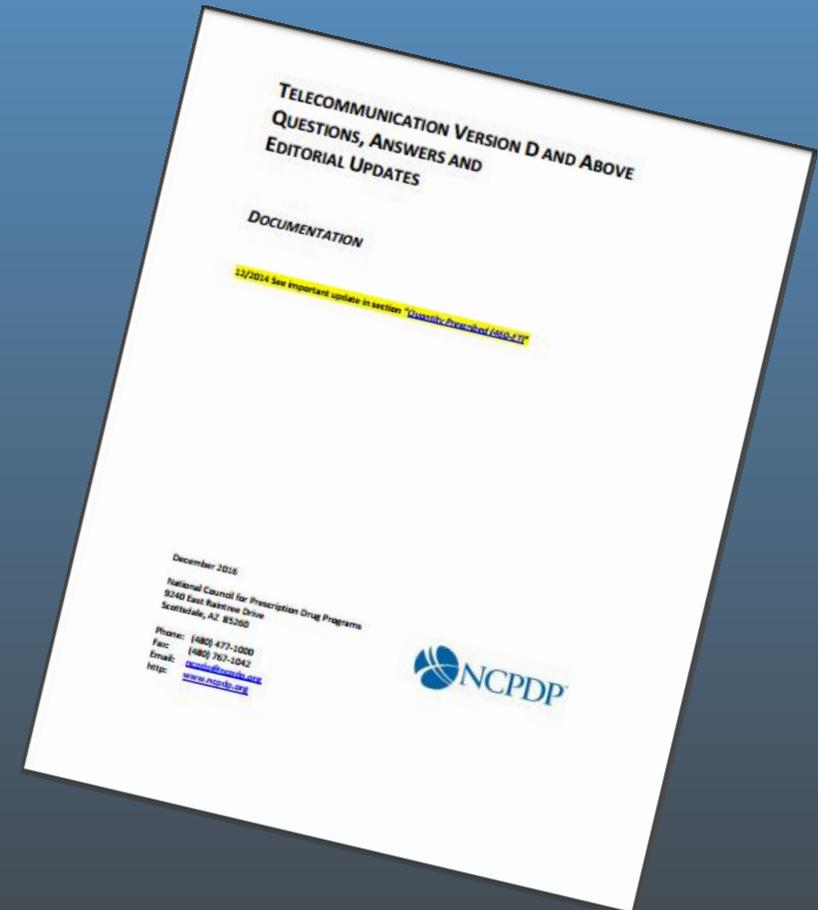
ASC X12 Standard

- Transaction would need to be updated significantly:
 - Guide does not require an NDC-specific response to an NDC-specific request.
 - Transaction does not support all of the needed prescription fields including quantity, dose, and day supply.



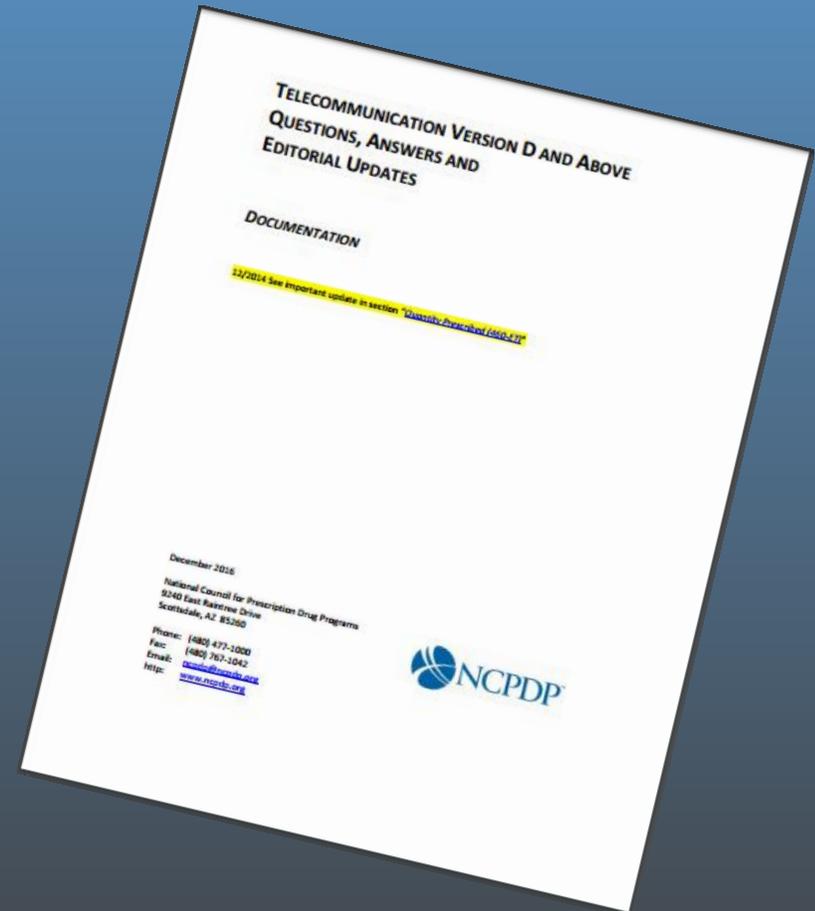
NCPDP Telecommunications D.0 Standard

- Currently used by pharmacies to submit drug claims to PBMs/Payers
- Existing connections can be used to submit RTBI inquiry from provider to PBM/Payer.



NCPDP Telecommunications D.0 Standard

- Significant amount of variability exists in current D.0 standard including:
 - Request transaction
 - Response transaction
 - Provider Identification
 - Service provider
- Transactions are based on pharmacy benefit transactions only; standard needs to incorporate both medical and pharmacy benefits.



Real-Time Pharmacy Benefit Inquiry Today and Pilots

One Target, But Currently Many Paths...

Standards Development:

1. NCPDP Task group
 - Use Case Development – expected completion – Dec, 2016
 - Standards Development – TBD
 - Debate over where Task Group belongs

Industry Stakeholder Efforts:

1. DrFirst – Modified NCPDP D.0 Telecommunications standard
 - Production: Humana
2. Surescripts – Modified NCPDP SCRIPT standard
 - Testing: Practice Fusion and ESI



Considerations, Drivers and Future

- Innovators/Early Adopters will help determine the value and lessons learned/best practices
- There are costs to both the payers/PBMs and EHRs
- Do we need both F&B as well as RTBI?
- Need to improve F&B
- What will drive wide-spread adoption?
 - Regulations
 - Business model



Real-Time Benefit Inquiry

DrFirst and Humana

Humana / DrFirst Partnership

- In October 2015, Humana launched new service with DrFirst for Real-time Benefit Inquiry
 - First to market with such capabilities
 - Integrates into DrFirst myBenefitCheck Product
 - Fully integrated with electronic Prior Authorization
- 33K+ Prescribers, 2.2 Million Transactions
- .84 second average response time



What is a Real-time Benefit Inquiry?

- Service based on NCPDP Telecomm Standard D.0
 - Modified version of D1 - Predetermination of Benefits
- DrFirst sends RTBI request to Humana
- Humana adjudicates request in pharmacy claims system and returns response
- myBenefitCheck presents the following:
 - Patient-specific drug coverage and pricing
 - Formulary alternatives
 - Alternative pharmacy pricing (90-day)
 - Payer DUR information

DrFirst's myBenefitCheck

- Industry First Nationwide Real-Time Benefit Inquiry Product
 - Available to all DrFirst Rcopia ePrescribing users
 - Integrated with non DrFirst ePrescribing Systems
 - Integrated with multiple PBMs
 - Easily integrated into IDNs/ ACOs/ at risk plans
 - API integration
 - Average time to implement 60-90 days

Why is myBenefitCheck Necessary?

90.6%

HCPs Believe That the Most Important Use of Formulary Information is
for Prescribing

62.5%

HCPs Use Sources Outside of the eRx System to Check Formulary for
Patients

39.3%

HCPs Describe ePrescribing Formulary as “Accurate and Trustworthy”



87%

said cost influences their prescribing decisions

93%

would consider changing to a lower cost option

98.7%

said if the information can't be available in less than 2 seconds they don't want it

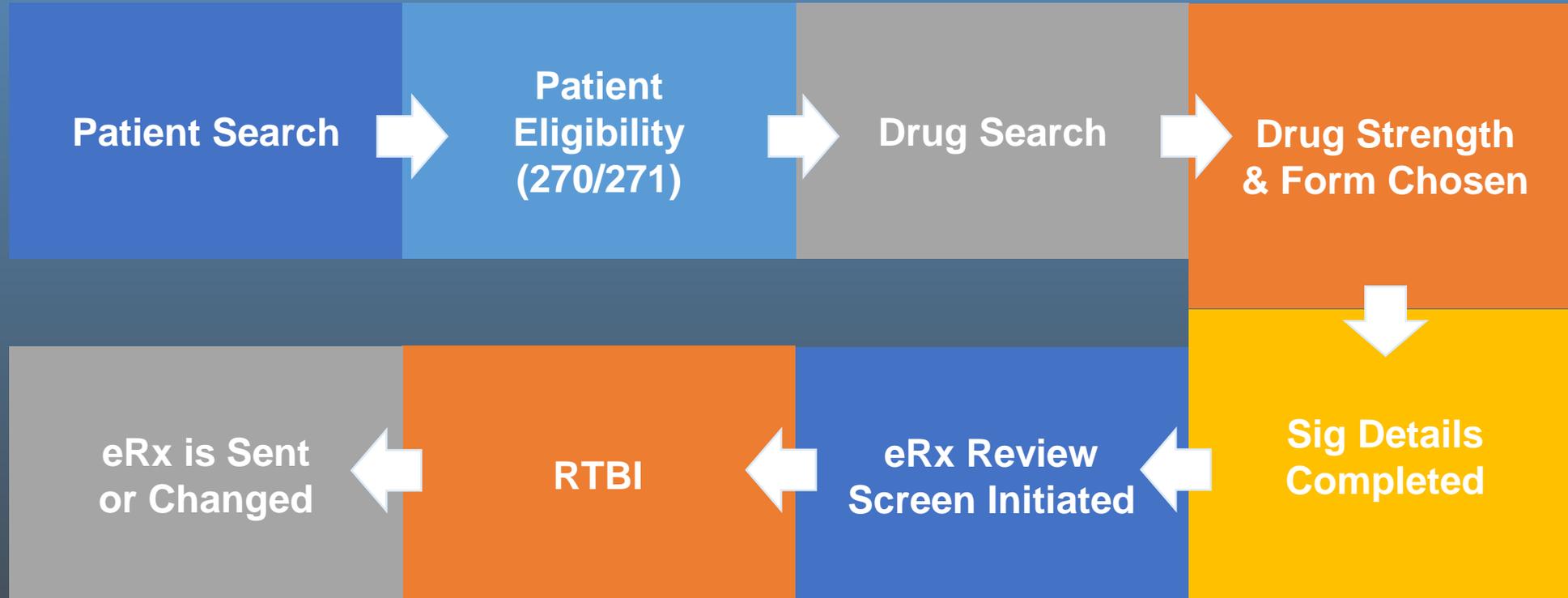
80%

want to know when a pharmacy is out of their patient's network

82%

would consider changing pharmacies to in-network

RTBI in e-Prescribing Workflow





myBenefitCheckSM

Demo



Select Patient
Manage Medications
Manage Allergies

EPCS Gold

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Practice Information

Location: Mohali User: DON G AARON [Schedule] [Messages]



Patient Support

Clinical Decision Support 2

ePA+ 73

Medication Fill History !

Select a Patient

Patient Last Name or ID:

Find Add New Patient



Select Patient
Manage Medications
Manage Allergies

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Practice Information

Location: Mohali User: DON G AARON [Schedule] [Messages]



Patient Support

Clinical Decision Support

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Medication Fill History

Select a Patient

Patient Last Name or ID:

Bed
Thyrd



Select Patient
Manage Medications
Manage Allergies

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Practice Information
Location: Mohali User: DON G AARON [Schedule] [Messages]



Patient Support

Clinical Decision Support

ePA+ 73

Medication Fill History

Select a Patient
Patient Last Name or ID: bedford Find Add New Patient

Name	Birth	Home Phone	Work Phone	Actions
BEDFORD, BANANA	01/01/1	(123) 456-7890		Modify Delete



Select Patient
 Manage Medications
 Manage Allergies

EPCS Gold

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Practice Information
 Location: Mohali User: DON G AARON [Schedule] [Messages]

Patient Demographic Information
 Patient: BANANA BEDFORD [Prescribe] [Change Demographics] [Export Patient Summary]
 Phone: (123) 456-7890 (home)
 Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) - 8900 Old Seward Hwy, Anchor... [View] [Change]
 Formulary: Argus (ArgusCMM), retail & mail [Details]
 DOB: 01/01/1950 Sex: Male Height: [Show Patient Encounters] Weight: [Add Encounter] BSA:
 Last Encounter: No last encounter [Encounter Today]
 Rendering Provider: No Provider [Update]
 Patient Consent For MedHx: Yes No [Show Activity] [Document Labs]

PatientAdvisor Patient Scorecard Patient Support Clinical Decision Support 3 ePA+ 73 Medication Fill History !

Prescribe a Medication
 Select Medication for Prescription
 Name: Find Category Search
 Favorites: Use View/Edit

Medications [Manage Medications]
 View: [Detail] [Mini] [Medication History]
 Medication History is: Unknown or Incomplete Patient Takes No Medications [Medications Reviewed]
 None.

Current Allergies/Adverse Reactions [Manage Allergies]
 [Allergies Reviewed]
 No known drug allergies (NKDA).

Problems [Manage Problems] [Manage Smoking Status]
 [Problems Reviewed]
 Problems Not Entered. Enter Problems

Pending Prescriptions for this Patient
 [Select All] [Select None] [Delete Selected]

Signature Password:

Add to Meds Print Pharmacy Send Copy to Patient at:

Serial#	Dr/Staff	Name	Date	Status	Drug	Sig	Qty	Rfl(s)	Action
<input checked="" type="checkbox"/> QB-22111265247	DGA	BANANA BEDFORD	09/08/2016	pending WARNING	Januvia (sitagliptin) 100 mg tablet	Take 3 tablet by mouth five times a day	90	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317112	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Nesina (alogliptin) 25 mg tablet	Take 1 tablet by mouth single dose as needed	2	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317122	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Tradjenta (linagliptin) 5 mg tablet	Take 1 tablet by mouth once a day as needed	30	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317393	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Nesina (alogliptin) 25 mg tablet	Take 1 mg by mouth single dose as needed	30	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317394	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Januvia (sitagliptin) 100 mg tablet	Take 1 mg by mouth once a day as needed	30	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317397	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Nesina (alogliptin) 12.5 mg tablet	Take 1 tablet by mouth single dose as needed	30	none	Modify Delete Favor

Signature Password:



Select Patient
 Manage Medications
 Manage Allergies

EPCS Gold

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 Additional Options
 Members Area

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Practice Information
 Location: Mohali User: DON G AARON [Schedule] [Messages]

Patient Demographic Information
 Patient: BANANA BEDFORD [Prescribe] [Change Demographics] [Export Patient Summary]
 Phone: (123) 456-7890 (home)
 Pharmacy: Walgreens Pharmacy 2071 (R) (E) - 8900 Old Seward Hwy, Anchor... [View] [Change]
 Formulary: Argus (ArgusCMM), retail & mail [Details]
 DOB: 01/01/1950 Sex: Male Height: [Show Patient Encounters] Weight: [Add Encounter] BSA:
 Last Encounter: No last encounter [Encounter Today]
 Rendering Provider: No Provider [Update]
 Patient Consent For MedHx: Yes No [Show Activity] [Document Labs]

PatientAdvisor Patient Scorecard Patient Support Clinical Decision Support 3 ePA+ 73 Medication Fill History !

Prescribe a Medication
 Select Medication for Prescription
 Name: Lantus [Find] Category Search
 Favorites: lantus [Use] [View/Edit]
 Lantus

Medications [Manage Med...]
 View: [Detail] [Mini] [Medication History]
 Medication History is: Unknown or Incomplete Patient Takes No Medications [Medications Reviewed]
 None. Actions:

Current Allergies/Adverse Reactions [Manage Allergies]
 [Allergies Reviewed]
 No known drug allergies (NKDA).

Problems [Manage Problems] [Manage Smoking Status]
 [Problems Reviewed]
 Problems Not Entered. Enter Problems

Pending Prescriptions for this Patient
 [Select All] [Select None] [Delete Selected]

Signature Password: [] [Send] [Send and Print] [Print w/o sending] [Sign w/o sending]

Add to Meds Print Pharmacy Send Copy to Patient at: []

Serial#	Dr/Staff	Name	Date	Status	Drug	Sig	Qty	Rfl(s)	Action
<input checked="" type="checkbox"/> QB-22111265247	DGA	BANANA BEDFORD	09/08/2016	pending WARNING	Januvia (sitagliptin) 100 mg tablet	Take 3 tablet by mouth five times a day	90	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317112	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Nesina (alogliptin) 25 mg tablet	Take 1 tablet by mouth single dose as needed	2	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317122	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Tradjenta (linagliptin) 5 mg tablet	Take 1 tablet by mouth once a day as needed	30	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317393	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Nesina (alogliptin) 25 mg tablet	Take 1 mg by mouth single dose as needed	30	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317394	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Januvia (sitagliptin) 100 mg tablet	Take 1 mg by mouth once a day as needed	30	none	Modify Delete Favor
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Signature Password: [] [Send] [Send and Print] [Print w/o sending] [Sign w/o sending]

Practice Information Location: Mohali User: DON G AARON [Schedule] [Messages]

Patient Demographic Information
 Patient: BANANA BEDFORD [Prescribe] [Change Demographics] [Export Patient Summary]
 Phone: (123) 456-7890 (home)
 Pharmacy: Walgreens Pharmacy 2071 (R) (E) - 8900 Old Seward Hwy, Anchor... [View] [Change]
 Formulary: Argus (ArgusCMM) , retail & mail [Details]
 DOB: 01/01/1950 Sex: Male Height: Weight: BSA:
 Last Encounter: No last encounter [Encounter Today] [Show Patient Encounters] [Add Encounter]
 Rendering Provider: No Provider [Update]
 Patient Consent For MedHx: Yes No [Show Activity] [Document Labs]

PatientAdvisor Patient Scorecard Patient Support Clinical Decision Support 3 ePA+ 73 Medication Fill History !

Prescribe a Medication
 Select Medication for Prescription
 Name: [Input] Find Category Search
 Favorites: -Choose a Favorite- [Use] [View/Edit]
 Use free text 'Lantus'
 Lantus (insulin glargine) (U)
 100 unit/mL solution [3.0mL] [15.0mL]
 Lantus Solostar (insulin glargine) (U)
 100 unit/mL (3 mL) insulin pen [3.0mL] [15.0mL]

Medications [Manage Medications]
 View: [Detail] [Mini] [Medication History] Actions:
 Medication History is: Unknown or Incomplete Patient Takes No Medications [Medications Reviewed]
 None.

Current Allergies/Adverse Reactions [Manage Allergies]
 [Allergies Reviewed]
 No known drug allergies (NKDA).

Problems [Manage Problems] [Manage Smoking Status]
 [Problems Reviewed]
 Problems Not Entered. Enter Problems

Pending Prescriptions for this Patient
 [Select All] [Select None] [Delete Selected]

Signature Password: [Input] Send Send and Print Print w/o sending Sign w/o sending

Add to Meds Print Pharmacy Send Copy to Patient at: [Input]

Serial#	Dr/Staff	Name	Date	Status	Drug	Sig	Qty	Rfl(s)	Action
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Select Patient
Manage Medications
Manage Allergies

EPCS Gold

Prescription Report
Additional Options
Members Area

Log Out
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Refresh / Clear

Practice Information
Location: Mohali User: DON G AARON [Schedule] [Messages]

Patient Demographic Information
Patient: BANANA BEDFORD [Prescribe] [Change Demographics] [Export Patient Summary]
Phone: (123) 456-7890 (home)
Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) (8900 Old Seward Hwy Anchorage AK) [View]
Formulary: Argus (ArgusCMM) , retail & mail
DOB: 01/01/1950 Sex: Male Height: [Show Patient Encounters] Weight: [Add Encounter] BSA:
Last Encounter: No last encounter [Encounter Today]
Rendering Provider: No Provider [Update]
Patient Consent For MedHx: Yes No [Show Activity] [Document Labs]

PatientAdvisor Patient Scorecard Patient Support Clinical Decision Support 2 ePA+ 73 Medication Fill History

Enter Details - Injectable Drugs

Continue Change Drug Cancel
Provider: AARON, DON G
Pharmacy: Wal-Mart Pharmacy 2071 (E) (8900 Old Seward Hwy Anchorage AK) [Change] [Remove] [Split Prescription]
Drug: Lantus Solostar (insulin glargine) (U) 100 unit/mL (3 mL) insulin pen
Sig: [Dropdown]
Duration: [Dropdown]
Quantity: [Dropdown]
Refills: none
Directions to Pharmacist: Substitution permitted
Directions to Patient: [Text Area]

Patient Weight: 0 kg (0 lb) Show Dose Calculator

Comments (For office use only; will not appear on prescription):

[Text Area]

Continue Change Drug Cancel

Eligibility provided by ArgusCMM
View NDC ID list for this drug



Select Patient
Manage Medications
Manage Allergies

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Practice Information

Location: Mohali User: DON G AARON [Schedule] [Messages]

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Patient: BANANA BEDFORD [Prescribe] [Change Demographics] [Export Patient Summary]
Phone: (123) 456-7890 (home)
Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) (8900 Old Seward Hwy Anchorage AK) [View]
Formulary: Argus (ArgusCMM) , retail & mail
DOB: 01/01/1950 Sex: Male Height: Weight: BSA:
Last Encounter: No last encounter [Encounter Today]
Rendering Provider: No Provider [Update]
Patient Consent For MedHx: Yes No [Show Activity] [Document Labs]



Patient Scorecard

Patient Support

Clinical Decision Support 2

ePA+ 73

Medication Fill History

Enter Details - Injectable Drugs

Continue Change Drug Cancel

Provider: AARON, DON G
Pharmacy: Wal-Mart Pharmacy 2071 (E) (8900 Old Seward Hwy Anchorage AK) [Change] [Remove] [Split Prescription]
Drug: Lantus Solostar (insulin glargine) (U) 100 unit/mL (3 mL) insulin pen
Sig: Inject 1 pen injector subcutaneously every other day as directed
Duration: 30 days
Quantity: 15 pen injector
Refills: none
Directions to Pharmacist: Substitution permitted
Directions to Patient:

Patient Weight: 0 kg (0 lb) [Show Dose Calculator]

Comments (For office use only; will not appear on prescription):

[Text area for comments]

Continue Change Drug Cancel



Select Patient
Manage Medications
Manage Allergies

EPCS Gold

Prescription Report
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Members Area

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Practice Information

Location: Mohali User:

Checking the patient's prescription benefit plan--please wait...

loading

Patient Demographic Information

Patient: **BANANA BEDFORD** [Prescribe] [Change Demographics] [Export Patient Summary]
 Phone: (123) 456-7890 (home)
 Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) (8900 Old Seward Hwy Anchorage AK) [View]
 Formulary: Argus (ArgusCMM) , retail & mail

DOB: **05/27/1955**
 Last Encounter: No last encounter [Encounter Today]
 Rendering Provider: No Provider [Update]
 Patient Consent For MedHx: Yes No [Show Activity]

Sex: Female Height: Weight: BSA:
 [Show Patient Encounters] [Add Encounter]
 [Document Labs]



Patient Scorecard

Patient Support

Clinical Decision Support 5

ePA+ 74

Medication Fill History

Review Prescription

Please review your prescription for accuracy.

Signature Password:

Send Send and Print Print without sending Sign without sending

Add to Meds Print Pharmacy Send Copy to Patient at:

OK Back Cancel Add to Favorites

Pharmacy Selected: CVS/pharmacy #2775 (2601 RIVA RD. ANNAPOLIS MD) , Phone (410) 571-2895 , Fax (410) 571-2896

Stop medication on Nov 5 2016



DON G AARON, MBBS M.D.
 1234, Phase 7 Sec 61, Mohali, MD 54749
 Tel: (301) 456-7890 | Fax: (456) 789-3456
 NPI: 1477656874 Lic. #: CA_PRI_LIC
Supervisor: DON G AARON, MBBS M.D.
 1234, Phase 7 Sec 61, Mohali, MD 54749
 Tel: (301) 456-7890 | Fax: (456) 789-3456
 NPI: 1477656874 Lic. #: CA_PRI_LIC

BEDFORD, BANANA
 Gender: M DOB: 01/01/1950 Tel: (123) 456-7890
 900 ANY STREET, KANSAS, MO 01230

Rx

Lantus Solostar (insulin glargine) 100 unit/mL (3 mL) insulin pen
 Dispense **15**(fifteen) pen injector
 Sig: Inject 1 (one) pen injector subcutaneously every other day as directed
 Duration: 30 days

Substitution permitted
 SAVINGS FOR NON-COVERED MEDICATIONS Claims: BIN: 01651, PCN: BNRX, GROUP: DFSTT, Patient ID: 10-Digit
 Phone; Questions: YourRx 800-577-6484
 Refills: None

Patient Allergies: No Known Drug Allergies (NKDA)



Select Patient
Manage Medications
Manage Allergies

EPCS Gold

Prescription Report
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Practice Information

Location: Mohali User:

Checking the patient's prescription benefit plan--please wait...

Loading

Patient Demographic Information

Patient: **BANANA BEDFORD** [Prescribe] [Change Demographics] [Export Patient Summary]
 Phone: (123) 456-7890 (home)
 Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) (8900 Old Seward Hwy Anchorage AK) [View]
 Formulary: Argus (ArgusCMM) , retail & mail

DOB: **05/27/1955** Sex: Female Height: Weight: BSA:
 Last Encounter: No last encounter [Encounter Today]
 Rendering Provider: No Provider [Update]
 Patient Consent For MedHx: Yes No [Show Activity] [Document Labs]



Patient Scorecard

Patient Support

Clinical Decision Support 5

ePA+ 74

Medication Fill History

Review Prescription

Please review your prescription for accuracy.

Signature Password:

Send Send and Print Print without sending Sign without sending

Add to Meds Print Pharmacy Send Copy to Patient at:

OK Back Cancel Add to Favorites

Pharmacy Selected: CVS/pharmacy #2775 (2601 RIVA RD. ANNAPOLIS MD) , Phone (410) 571-2895 , Fax (410) 571-2896

Stop medication on Nov 5 2016



DON G AARON, MBBS M.D.
 1234, Phase 7 Sec 61, Mohali, MD 54749
 Tel: (301) 456-7890 | Fax: (456) 789-3456
 NPI: 1477656874 Lic. #: CA_PRI_LIC
Supervisor: DON G AARON, MBBS M.D.
 1234, Phase 7 Sec 61, Mohali, MD 54749
 Tel: (301) 456-7890 | Fax: (456) 789-3456
 NPI: 1477656874 Lic. #: CA_PRI_LIC

BEDFORD, BANANA
 Gender: M DOB: 01/01/1950 Tel: (123) 456-7890
 900 ANY STREET, KANSAS, MO 01230

Rx

Lantus Solostar (insulin glargine) 100 unit/mL (3 mL) insulin pen
 Dispense **15**(fifteen) pen injector
 Sig: Inject 1 (one) pen injector subcutaneously every other day as directed
 Duration: 30 days

Substitution permitted
 SAVINGS FOR NON-COVERED MEDICATIONS Claims: BIN: 01651, PCN: BNRX, GROUP: DFSTT, Patient ID: 10-Digit
 Phone; Questions: YourRx 800-577-6484
 Refills: None

Patient Allergies: No Known Drug Allergies (NKDA)



Select Patient
Manage Medications
Manage Allergies

EPCS Gold

Prescription Report
Additional Options
Members Area

Log Out
Help / Contact Us
Refresh / Clear

Practice Information

Location: Mohali User:

Checking the patient's prescription benefit plan--please wait...

Loading

Patient Demographic Information

Patient: **BANANA BEDFORD** [Prescribe] [Change Demographics] [Export Patient Summary]
 Phone: (123) 456-7890 (home)
 Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) (8900 Old Seward Hwy Anchorage AK) [View]
 Formulary: Argus (ArgusCMM) , retail & mail

DOB: 05/27/1955 Sex: Female Height: Weight: BSA:
 Last Encounter: No last encounter [Encounter Today]
 Rendering Provider: No Provider [Update]
 Patient Consent For MedHx: Yes No [Show Activity] [Document Labs]



Patient Scorecard

Patient Support

Clinical Decision Support 5

ePA+ 74

Medication Fill History

Review Prescription

Please review your prescription for accuracy.

Signature Password:

Send Send and Print Print without sending Sign without sending

Add to Meds Print Pharmacy Send Copy to Patient at:

OK Back Cancel Add to Favorites

Pharmacy Selected: CVS/pharmacy #2775 (2601 RIVA RD. ANNAPOLIS MD) , Phone (410) 571-2895 , Fax (410) 571-2896

Stop medication on Nov 5 2016

DON G AARON, MBBS M.D.

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 Tel: (301) 456-7890 | Fax: (456) 789-3456
 NPI: 1477656874 Lic. #: CA_PRI_LIC

BEDFORD, BANANA

Gender: M DOB: 01/01/1950 Tel: (123) 456-7890
 900 ANY STREET, KANSAS, MO 01230

Rx

Lantus Solostar (insulin glargine) 100 unit/mL (3 mL) insulin pen
 Dispense **15**(fifteen) pen injector
 Sig: Inject 1 (one) pen injector subcutaneously every other day as directed
 Duration: 30 days

Substitution permitted

SAVINGS FOR NON-COVERED MEDICATIONS Claims: BIN: 01651, PCN: BNRX, GROUP: DFSTT, Patient ID: 10-Digit
 Phone: Questions: YourRx 800-577-6484
 Refills: None

Patient Allergies: No Known Drug Allergies (NKDA)

OK Back Cancel Add to Favorites



Select Patient
Manage Medications
Manage Allergies

EPCS Gold

Prescription Report
Additional Options
Members Area

Log Out
Help / Contact Us
Refresh / Clear

Practice Information
Location: Mohali

Patient Demographic Information
Patient: BANANA BEDFORD [Prescribe] [Change Demographics]
Phone: (301) 456-7890 (home)
Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) (8900 Old Seward Hwy)
Formulary: Argus (ArgusCMM) , retail & mail

myBenefitCheck: BANANA BEDFORD

Lantus Solostar: This medication is COVERED by the patient's prescription benefit plan.

Medication	Pharmacy Name / Type	Duration (days)	Patient Cost	Select
Lantus Solostar insulin pen	Wal-Mart Pharmacy 2071 (Retail)	30	\$40.00	<input type="radio"/>
	MailOrder Pharmacy XY (MailOrder)	90	\$80.00	<input type="radio"/>
Please consider prescribing one of the alternative medications listed below:				
Levemir (insulin detemir) vial	Wal-Mart Pharmacy 2071 (Retail)	30	\$25.00	<input type="radio"/>
	MailOrder Pharmacy XY (MailOrder)	90	\$50.00	<input type="radio"/>
Levemir (insulin detemir) Flexpen	Wal-Mart Pharmacy 2071 (Retail)	30	\$25.00	<input type="radio"/>
	MailOrder Pharmacy XY (MailOrder)	90	\$50.00	<input type="radio"/>
Lantus (insulin glargine) vial	Wal-Mart Pharmacy 2071 (Retail)	30	\$25.00	<input type="radio"/>
	MailOrder Pharmacy XY (MailOrder)	90	\$50.00	<input type="radio"/>

This is an estimated cost, so the actual pricing may vary. Because drug prices are subject to change, and the cost provided is an approximation based upon claims and medical information currently available, the actual cost at the pharmacy may differ.

PatientAdvisor Patient Scorecard Patient

Review Prescription
Please review your prescription for accuracy.

Signature Password: _____

Add to Meds Print Pharmacy Send Copy to Patient at: _____

Pharmacy Selected: Wal-Mart Pharmacy 2071 (8900 Old Seward Hwy Anchorage AK) , Phone (907) 344-7300 , Fax (907) 344-7164

Stop medication on Nov 3 2016

DON G AARON, MBBS M.D.
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1234, Phase 7 Sec 61, Mohali, MD 54749
Tel: (301) 456-7890 | Fax: (456) 789-3456
NPI: 1477656874 Lic. #: CA_PRI_LIC

BEDFORD, BANANA
Gender: M DOB: 01/01/1950 Tel: (123) 456-7890
900 ANY STREET, KANSAS, MO 01230

Rx

Lantus Solostar (insulin glargine) 100 unit/mL (3 mL) insulin pen
Dispense **15**(fifteen) pen injector
Sig: Inject 1 (one) pen injector subcutaneously every other day as directed
Duration: 30 days
Substitution permitted
SAVINGS FOR NON-COVERED MEDICATIONS Claims: BIN: 01651, PCN: BNRX, GROUP: DFSTT, Patient ID: 10-Digit
Phone; Questions: YourRx 800-577-6484
Refills: None

Patient Allergies: No Known Drug Allergies (NKDA)



Select Patient
 Manage Medications
 Manage Allergies

EPCS Gold

Prescription Report
 Additional Options
 Members Area

Log Out
 Help / Contact Us
 Refresh / Clear

Practice Information
 Location: Mohali

Patient Demographic Information
 Patient: BANANA BEDFORD [Prescribe] [Change Demographic]
 Phone: (456) 7890 (home)
 Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) (8900 Old Seward Hwy)
 Formulary: Argus (ArgusCMM) , retail & mail

myBenefitCheck: BANANA BEDFORD

Lantus Solostar: This medication is COVERED by the patient's prescription benefit plan.

Medication	Pharmacy Name / Type	Duration (days)	Patient Cost	Select
Lantus Solostar insulin pen	Wal-Mart Pharmacy 2071 (Retail)	30	\$40.00	<input type="radio"/>
	MailOrder Pharmacy XY (MailOrder)	90	\$80.00	<input type="radio"/>
Please consider prescribing one of the alternative medications listed below:				
Levemir (insulin detemir) vial	Wal-Mart Pharmacy 2071 (Retail)	30	\$25.00	<input type="radio"/>
	MailOrder Pharmacy XY (MailOrder)	90	\$50.00	<input type="radio"/>
Levemir (insulin detemir) Flexpen	Wal-Mart Pharmacy 2071 (Retail)	30	\$25.00	<input type="radio"/>
	MailOrder Pharmacy XY (MailOrder)	90	\$50.00	<input checked="" type="radio"/>
Lantus (insulin glargine) vial	Wal-Mart Pharmacy 2071 (Retail)	30	\$25.00	<input type="radio"/>
	MailOrder Pharmacy XY (MailOrder)	90	\$50.00	<input type="radio"/>

This is an estimated cost, so the actual pricing may vary. Because drug prices are subject to change, and the cost provided is an approximation based upon claims and medical information currently available, the actual cost at the pharmacy may differ.

[Print](#) [Change Rx](#)

PatientAdvisor Patient Scorecard Patient

Review Prescription
 Please review your prescription for accuracy.

Signature Password: _____

Send Send and Print Print without sending Sign without sending

Add to Meds Print Pharmacy Send Copy to Patient at: _____

OK Back Cancel Add to Favorites

Pharmacy Selected: Wal-Mart Pharmacy 2071 (8900 Old Seward Hwy Anchorage AK) , Phone (907) 344-7300 , Fax (907) 344-7164

Stop medication on Nov 3 2016

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 1234, Phase 7 Sec 61, Mohali, MD 54749
 Tel: (301) 456-7890 | Fax: (456) 789-3456
 NPI: 1477656874 Lic. #: CA_PRI_LIC

BEDFORD, BANANA
 Gender: M DOB: 01/01/1950 Tel: (123) 456-7890
 900 ANY STREET, KANSAS, MO 01230

Rx

Lantus Solostar (insulin glargine) 100 unit/mL (3 mL) insulin pen
 Dispense **15** (fifteen) pen injector
 Sig: Inject 1 (one) pen injector subcutaneously every other day as directed
 Duration: 30 days
Substitution permitted
 SAVINGS FOR NON-COVERED MEDICATIONS Claims: BIN: 01651, PCN: BNRX, GROUP: DFSTT, Patient ID: 10-Digit
 Phone: Questions: YourRx 800-577-6484
 Refills: None

Patient Allergies: No Known Drug Allergies (NKDA)



Select Patient
Manage Medications
Manage Allergies

EPCS Gold

Prescription Report
Additional Options
Members Area

Log Out
Help / Contact Us
Refresh / Clear

Practice Information
Location: Mohali User: DON G AARON [Schedule] [Messages]

Patient Demographic Information
Patient: ANA BEDFORD [Prescribe] [Change Demographics] [Export Patient Summary]
Phone: 456-7890 (home)
Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) (8900 Old Seward Hwy Anchorage AK) [View]
Formulary: Argus (ArgusCMM) , retail & mail
DOB: 01/01/1950 Sex: Male Height: [Show Patient Encounters] Weight: [Add Encounter] BSA:
Last Encounter: No last encounter [Encounter Today]
Rendering Provider: No Provider [Update]
Patient Consent For MedHx: Yes No [Document Labs]
[Show Activity]

PatientAdvisor Patient Scorecard Patient Support Clinical Decision Support 4 ePA+ 73 Medication Fill History !

Drug changed from Lantus Solostar (Insulin glargine) (U) 100 unit/mL (3 mL) Insulin pen to Levemir FlexTouch (Insulin detemir) 100 unit/mL (3mL) Insulin pen
Pharmacy changed from Wal-Mart Pharmacy 2071 to MailOrder Pharmacy XY

Enter Details - Injectable Drugs

Continue Change Drug Cancel
Provider: AARON, DON G
Pharmacy: MailOrder Pharmacy XY (Mail) (1000 MAIN STREET MYTOWN OH) [Change] [Remove] Split Prescription Split Prescription
Drug: Levemir FlexTouch (insulin detemir) (U) 100 unit/mL (3 mL) insulin pen
Sig: [] [] [] [] [] [] [] [] [] []
Duration: 90 days
Quantity: []
Refills: none
Directions to Pharmacist: Substitution permitted
Directions to Patient: []
Comments (For office use only; will not appear on prescription): []
Continue Change Drug Cancel

Patient Weight: 0 kg (0 lb) Show Dose Calculator



Select Patient
Manage Medications
Manage Allergies

EPCS Gold

Prescription Report
Additional Options
Members Area

Log Out
Help / Contact Us
Refresh / Clear

Practice Information
Location: Mohali User: DON G AARON [Schedule] [Messages]

Patient Demographic Information
Patient: ANA BEDFORD [Prescribe] [Change Demographics] [Export Patient Summary]
Phone: 456-7890 (home)
Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) (8900 Old Seward Hwy Anchorage AK) [View]
Formulary: Argus (ArgusCMM) , retail & mail
DOB: 01/01/1950 Sex: Male Height: [Show Patient Encounters] Weight: [Add Encounter] BSA:
Last Encounter: No last encounter [Encounter Today]
Rendering Provider: No Provider [Update]
Patient Consent For MedHx: Yes No [Document Labs]
[Show Activity]

PatientAdvisor Patient Scorecard Patient Support Clinical Decision Support 4 ePA+ 73 Medication Fill History

Drug changed from Lantus Solostar (Insulin glargine) (U) 100 unit/mL (3 mL) Insulin pen to Levemir FlexTouch (Insulin detemir) 100 unit/mL (3mL) Insulin pen
Pharmacy changed from Wal-Mart Pharmacy 2071 to MailOrder Pharmacy XY

Enter Details - Injectable Drugs

Continue Change Drug Cancel
Provider: AARON, DON G
Pharmacy: MailOrder Pharmacy XY (Mail) (1000 MAIN STREET MYTOWN OH) [Change] [Remove] Split Prescription
Drug: Levemir FlexTouch (insulin detemir) (U) 100 unit/mL (3 mL) insulin pen
Sig: Inject 1 pen injector subcutaneously every other day
Duration: 90 days
Quantity: 45 pen injector
Refills: none
Directions to Pharmacist: Substitution permitted
Directions to Patient:
Comments (For office use only; will not appear on prescription):
Continue Change Drug Cancel

Patient Weight: 0 kg (0 lb) Show Dose Calculator

Practice Information Location: Mohali User: DON G AARON [Schedule] [Messages]

Patient Demographic Information
Patient: BANANA BEDFORD [Prescribe] [Change Demographics] [Export Patient Summary]
Phone: 456-7890 (home)
Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) (8900 Old Seward Hwy Anchorage AK) [View]
Formulary: Argus (ArgusCMM) , retail & mail
DOB: 01/01/1950 Sex: Male Height: Weight: BSA:
Last Encounter: No last encounter [Encounter Today] [Show Patient Encounters] [Add Encounter]
Rendering Provider: No Provider [Update]
Patient Consent For MedHx: Yes No [Document Labs] [Show Activity]

Review Prescription Please review your prescription for accuracy.

Signature Password: []
Send Send and Print Print without sending Sign without sending
Add to Meds [x] Print Pharmacy [x] Send Copy to Patient at: []

OK Back Cancel Add to Favorites
Pharmacy Selected: MailOrder Pharmacy XY (1000 MAIN STREET MYTOWN OH) , Phone (800) 222-3333, Fax (877) 333-4444
Stop medication on Nov 4 2016

DON G AARON, MBBS M.D.
1234, Phase 7 Sec 61, Mohali, MD 54749
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NPI: 1477656874 Lic. #: CA_PRI_LIC
Supervisor: DON G AARON, MBBS M.D.
1234, Phase 7 Sec 61, Mohali, MD 54749
Tel: (301) 456-7890 | Fax: (456) 789-3456
NPI: 1477656874 Lic. #: CA_PRI_LIC

BEDFORD, BANANA
Gender: M DOB: 01/01/1950 Tel: (123) 456-7890
900 ANY STREET, KANSAS, MO 01230

Rx
Levemir FlexTouch (insulin detemir) 100 unit/mL (3 mL) insulin pen
Dispense **15**(fifteen) pen injector
Sig: Inject 1 (one) pen injector subcutaneously every other day as directed
Duration: 30 days
Substitution permitted
SAVINGS FOR NON-COVERED MEDICATIONS Claims: BIN: 01651, PCN: BNRX, GROUP: DFSTT, Patient ID: 10-Digit
Phone; Questions: YourRx 800-577-6484
Refills: None

Patient Allergies: No Known Drug Allergies (NKDA)

Practice Information Location: Mohali User: DON G AARON [Schedule] [Messages]

Patient Demographic Information
 Patient: BANANA BEDFORD [Prescribe] [Change Demographics] [Export Patient Summary]
 Phone: 456-7890 (home)
 Pharmacy: Wal-Mart Pharmacy 2071 (R) (E) - 8900 Old Seward Hwy, Anchor... [View] [Change]
 Formulary: Argus (ArgusCMM) , retail & mail [Details]
 DOB: 01/01/1950 Sex: Male Height: Weight: BSA:
 Last Encounter: No last encounter [Encounter Today]
 Rendering Provider: No Provider [Update]
 Patient Consent For MedHx: Yes No [Show Activity] [Document Labs]

PatientAdvisor Patient Scorecard Patient Support Clinical Decision Support 1 ePA+ 73 Medication Fill History

Prescription 22111377875 for Levemir FlexTouch (Insulin detemir) for BANANA BEDFORD was created.

Prescribe a Medication
 Select Medication for Prescription
 Name: [Input] Find Category Search
 Favorites: -Choose a Favorite- [Use] [View/Edit]

Medications [Manage Medications]
 View: [Detail] [Mini] [Medication History] Actions:
 Medication History is: Unknown or Incomplete Patient Takes No Medications [Medications Reviewed]
 None.

Current Allergies/Adverse Reactions [Manage Allergies]
 [Allergies Reviewed]
 No known drug allergies (NKDA).

Problems [Manage Problems] [Manage Smoking Status]
 [Problems Reviewed]
 Problems Not Entered. Enter Problems

Pending Prescriptions for this Patient
 [Select All] [Select None] [Delete Selected]

Signature Password: [Input] [Send] [Send and Print] [Print w/o sending] [Sign w/o sending]

Add to Meds Print Pharmacy Send Copy to Patient at: [Input]

Serial#	Dr/Staff	Name	Date	Status	Drug	Sig	Qty	Rfl(s)	Action
<input checked="" type="checkbox"/> QB-22111265247	DGA	BANANA BEDFORD	09/08/2016	pending WARNING	Januvia (sitagliptin) 100 mg tablet	Take 3 tablet by mouth five times a day	90	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317112	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Nesina (alogliptin) 25 mg tablet	Take 1 tablet by mouth single dose as needed	2	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317122	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Tradjenta (linagliptin) 5 mg tablet	Take 1 tablet by mouth once a day as needed	30	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317393	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Nesina (alogliptin) 25 mg tablet	Take 1 mg by mouth single dose as needed	30	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317394	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Januvia (sitagliptin) 100 mg tablet	Take 1 mg by mouth once a day as needed	30	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111317397	DGA	BANANA BEDFORD	09/20/2016	pending WARNING	Nesina (alogliptin) 12.5 mg tablet	Take 1 tablet by mouth single dose as needed	30	none	Modify Delete Favor
<input checked="" type="checkbox"/> QB-22111377875	DGA	BANANA BEDFORD	10/05/2016	pending WARNING	Levemir FlexTouch (insulin detemir) 100 unit/mL (3 mL) insulin pen	Inject 1 pen injector subcutaneously every other day as directed	15	none	Modify Delete Favor

Signature Password: [Input]

What is presented via RTBI?

- Main message that explains Coverage Status
- Pricing of Prescribed Drug at Prescribed Pharmacy (if covered)
- Pricing at one Alternative Pharmacy*
- Pricing of up to Three Alternative Drugs*
- ePA workflow (if ePA eligible)

The Value of RTBI

Transparency

- Provides benefit information to make informed decisions
- Identifies cost barriers before patient arrives at pharmacy

Clinical Outcomes

- Improves formulary adherence by knowing drug coverage
- Ensures Patient Safety by presenting DUR information

Consumer Experience

- Reduces prescription delays and claim denials
- Prevents bad experience at the pharmacy

Results

- Prescriber behavior changes when drug isn't covered
 - For a safety edit, eRx is being cancelled
 - For a not covered drug, new eRx is written for a formulary alternative
- Higher utilization of patient's preferred benefit
- Increased adoption of electronic Prior Authorization
 - Higher completion rates for ePA

Are Prescribers Using myBenefitCheck?

83%

**HCPs Regularly Use
myBenefitCheck
Information**

7%

**HCPs are Not
Interested in the
Information**

10%

**HCPs Want More
Education**

Prescribers Response



65%

Like Price Transparency

60%
Discuss with Patients



“myBenefitCheck is a great tool, a really great tool. We will be active users of this”
—Dr. Jorge



47%

HCPs received positive feedback

“We will use the heck out of this. myBenefitCheck is what we have been waiting for!”

—Dr. Haydel



47%

HCPs switched to home delivery

“Wow. This is exactly what we need! When will we have it for more insurance plans?”

—Dr. Fernandez

10%

HCPs change prescriptions immediately



Opportunities

- Pricing of non-countable drugs (i.e. inhalers, eye drops)
- Provider awareness of source of RTBI information
- Pricing of Drugs when have Prior Authorization

Questions?

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