# The Da Vinci Approach to Value-Based Care Patient Engagement

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#### THE CHALLENGE

To ensure the success of the industry's shift to Value Based Care



# Pre-Collaboration / Controlled Chaos:

Develop *rapid multi-stakeholder* process to identify, exercise and implement initial use cases.



#### **Collaboration:**

Minimize the development and deployment of *unique solutions*. *Promote* industry wide *standards* and adoption.



#### **Success Measures:**

Use of FHIR®, implementation guides and pilot projects.

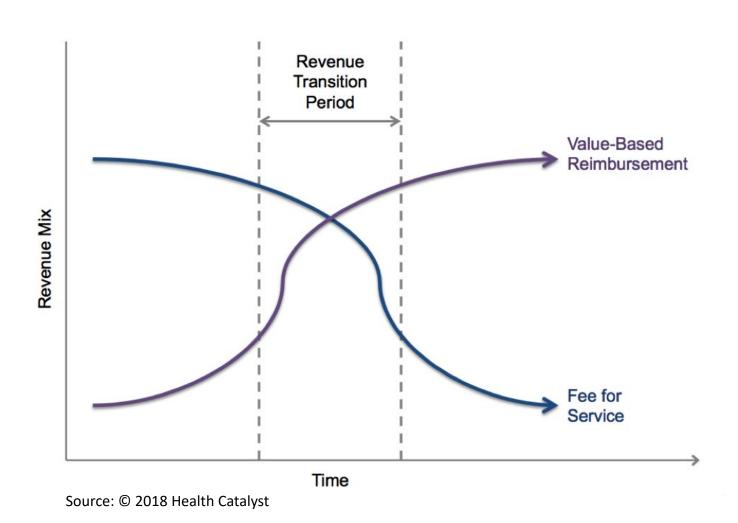
## **OUR APPROACH**

Deliver the right data at the right time and drive focus to patient outcomes.



## **OUR APPROACH**

#### Empower Users to Shift to Value-Based Care



Unleash critical data between payers and providers leveraging HL7<sup>®</sup> FHIR<sup>®</sup>

### **OUR PARTNERS**

#### **Premier Members**





An association of independent Blue Cross and Blue Shield companies









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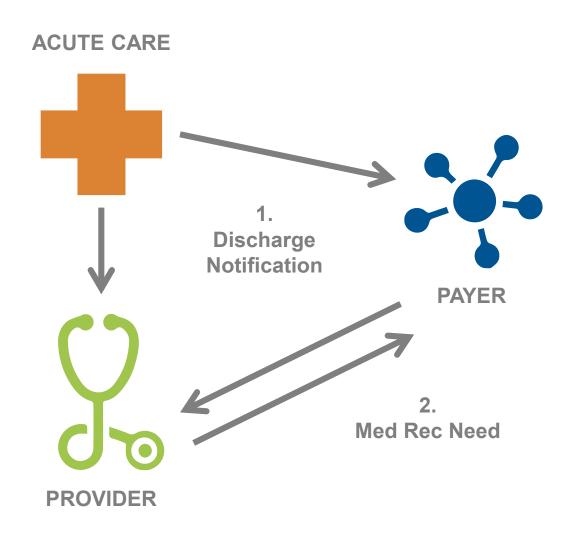








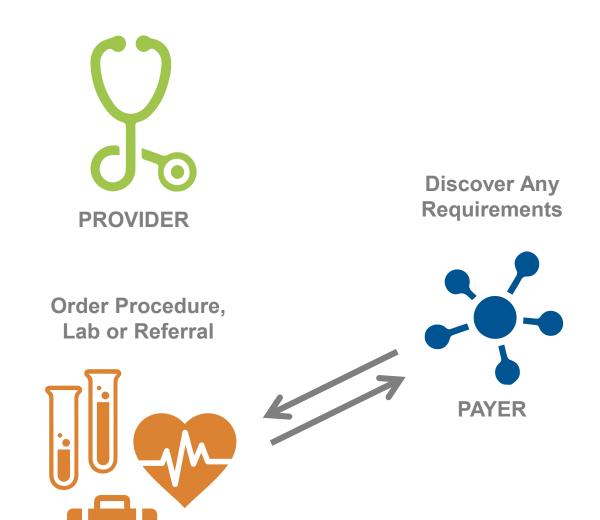
## **OUR FINDINGS: 30 Day Medication Reconciliation**



- Provider attests Med Rec has been completed post-discharge
- Focus is to compare pre/post medication lists to avoid errors
- Med Rec required for many HEDIS and commercial at-risk contracts
- Today done through claims processing or manual review of lists

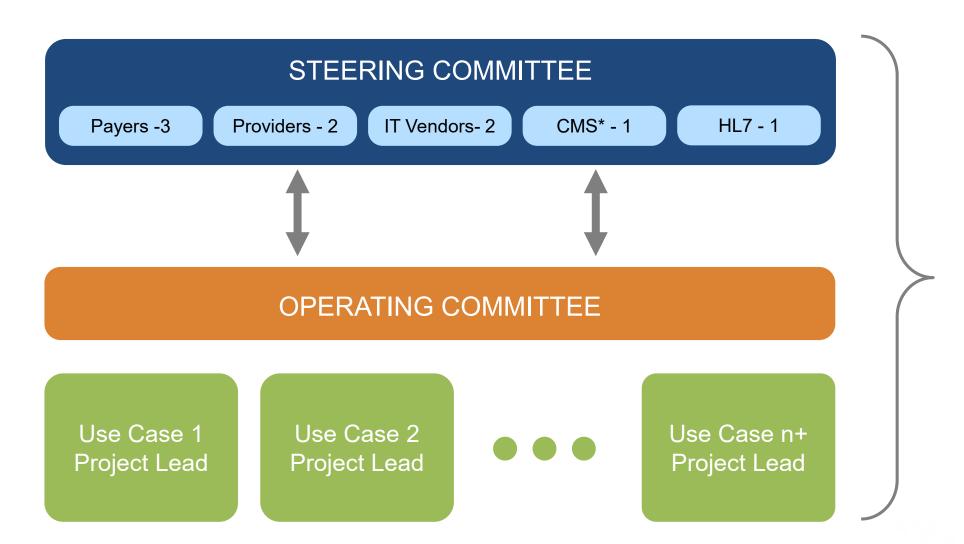
Today's manual and ad hoc processes are costly and will not scale. Using FHIR to unlock silos of this critical.

# **OUR FINDINGS: Coverage Requirements Discovery**



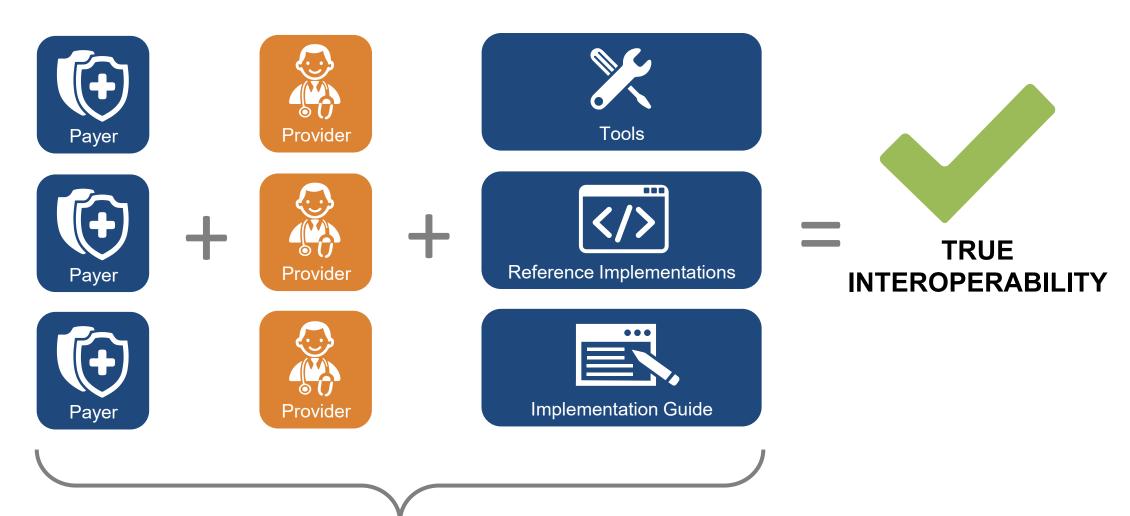
- Providers need to easily discover which payer covered services or devices have
  - Specific documentation requirements or guidance,
  - Rules for determining need for specific treatments/services
  - Requirement for Prior Authorization (PA) or other approvals
- FHIR based API enables providers to discover payer-specific coverage requirements in **real-time** 
  - Answer to discovery request
  - A list of services, templates, documents, rules
  - URL to retrieve specific items (e.g. template)

## **LESSONS WE LEARNED**



Program Manager & Technical Director

## **OUR RECOMENDATION: Pilot Use Cases**



**Build Your Organization** 

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#### DOCUMENTATION TEMPLATES AND PAYER RULES

- Providers need:
  - Specific documentation requirements,
  - Rules for determining need for specific treatments/services
  - Requirement for Prior Authorization (PA) or other approvals
  - Specific guidance

- Delivery Method:
  - FHIR based standard for representing payer "rules" to communicate, in realtime, payer medical necessity and best clinical practice requirements

- Templates/Rules should:
  - Specify provider documentation requirements for coverage, medical necessity
  - Encompass social determinates that are antecedents for specific care
  - Collect information and respond with specific template data (e.g. authorizations)
  - Indicate clinical requirements including appropriate use
  - Collect specific documentation for Quality Measures